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Appl. No. 09/408,943
Amendment and/or Response
Reply to Office action of 2 April 2004

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37 CFR 1.116 Amendment
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IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

Appl. No. : 09/557,597 ✓
Applicant(s) : Einke et al ✓
Filed : 4/25/2000 ✓
TC/A.U. : 2635 ✓
Examiner : Nguyen, Nam V ✓
Atty. Docket : PHN 17-430 ✓

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On: 2 May 2004

By: *R M D*

Title: **SYSTEM FOR PROVIDING PERSONALIZED SERVICES**

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Amendment/Reply After Final Office Action

Sir:

In response to the final Office action of 2 April 2004, please reconsider the application in light of the following remarks.

This paper includes (each beginning on a separate sheet):

1. Listing of Claims; and
2. Remarks/Discussion of issues.

PHN 17,430 R116 Amendment2

Atty. Docket No. PHN 17-430